

## Section 6: Driving and Parking in London

### Summary:

This section gives general information on parking and driving in London but not as a replacement for The Highway Code.

- PHV s are not allowed to drive in bus lanes.
- PHVs are not allowed to park, **wait, drop off or collect passengers** at a taxi rank or electric taxi charge points. If a driver does any of the above, TfL may take licensing action such as suspending or revoking the PHV driver's licence. The same rules are also applicable to using electric taxi charging points.
- Private hire drivers can stop to pick up or drop off passengers within restricted areas or any areas where they might stop other vehicles moving or be a danger to other road users such as pedestrian crossings, outside of schools.
- PHV drivers must follow the stopping and waiting for signs when picking up or dropping off passengers such as double red lines, and double yellow lines and avoid bus lanes.
- PHVs should not park in random areas for the passengers and make sure the wheelchair is in the right position and safely secured. A driver cannot stop for longer than is needed for the passenger to get in or out of the vehicle. In emergency cases, make a note to avoid Penalty Charge Notice (PCN).
- Drivers should not leave the engine running while waiting for passengers and never drop passengers off in the middle of the road.
- Although PHVs are not allowed **to drive** in bus lanes, they can pick up or drop off passengers in most bus lanes **but you should avoid this if possible as it might delay or obstruct buses**. Drivers need to Pay careful attention to cyclists, pedestrians and bus passengers and should not stop at 'bus stop clearways' marked with a wide red line by the curb.
- Drivers can get a PCN for parking offences or other moving traffic offences such as driving in a bus lane, banned turns or movements blocking a yellow box junction. PHVs entering the Congestion Charge zone need to pay the daily charge unless they have an exemption like designated wheelchair accessible.
- PHVs need to meet Ultra Low Emission Zone ULEZ emissions standards which are shown on the vehicle's registration document known as the V5C or their drivers must pay a daily charge to drive within the zone (Petrol PHVs must be Euro 4, Diesel PHVs must be Euro 6).
- Main roads in London are marked with red lines by the kerb signs. PHV drivers can pick up or drop off passengers on single or double red lines, but PHV drivers must not wait for a passenger where restrictions apply.
- Only exceptions allow PHVs to stop on the red route between the hours of 22:00 and 06:00 only but for no longer than 5 minutes and forbidden to stop at any place where vehicles would cause an obstruction or any danger.
- It is important to pay attention to the parking signs and particularly the time limits and restrictions.